

LANDMARK APARTMENTS Maintaining Security in Basement Car Parks

Dear residents

There are three main methods used by criminals to gain entry into the Landmark car parks.

We ask the Landmark community to assist us in monitoring these areas to help us maintain building security.

Tailgating

The majority of entries into Landmark basements are cars or people tailgating a valid resident into the garage.

The only defence against this type of entry is residents not allowing tailgating to occur by waiting for the door to fully close behind them on entry and exit.

Fire Doors

Many residents use the fire stairs and doors as an alternative to using the lift or main garage roller door to exit the complex.

Changes in temperature affect the thickness of the oil in the closer mechanisms meaning that these doors closing characteristics can change suddenly.

Use of the stairs and the doors is encouraged though we ask those residents to:

- **ensure that doors latch securely behind them.**
- **report any door not latching securely to the building manager for rectification. (All doors are now numbered for convenience).**
- **never chock a fire door open.**

Keys/Devices Left in Accessible Locations

While less of an issue we would like to remind all residents that:

- **external lockboxes are not allowed**
- **keys/security devices or valuables should never be left in your vehicle**
- **Never leave a key or security device in a mailbox for collection.**

Past incidents have shown that a thief with a battery powered grinder can take a lock box in seconds.

Thieves now use mobile phone cameras to look inside mailboxes targeting those containing keys.

With your help we can keep Landmark being one of the most secure complexes in Canberra.